

Merchant Onboarding Form

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Questionnaire for initial review and onboarding of a merchant to WHITECAPITAL payment infrastructure.

MERCHANT ONBOARDING FORM

General information

Full company name:

[]

Country of registration:

[]

Registration number:

[]

Date of registration:

[]

Legal address:

[]

Actual address:

[]

Website / application / bot / payment resource:

[]

Contact person

Full name:

[]

Position:

[]

E-mail:

[]

Phone / messenger:

[]

Director

Full name of director:

[]

Citizenship:

[]

Document confirming authority:

[]

Beneficial owners

Indicate all persons directly or indirectly owning 25% or more of the company:

Full name / name:

[]

Citizenship / country of registration:

[]

Ownership share:

[]

Description of activity

Main business activity:

[]

Description of goods or services:

[]

Target audience:

[]

Customer countries:

[]

Payment parameters

Expected monthly turnover:

[__]

Average transaction amount:

[__]

Maximum transaction amount:

[__]

Expected number of operations per month:

[__]

Required payment methods:

[] C2B / SBP

[] QR codes

[] Payment links

[] Bank cards

[] API

[] Other: [__]

Refunds and disputes

Is there an active refund policy:

[] Yes

[] No

Expected refund percentage:

[__]

Have there previously been chargebacks/disputes:

[] Yes

[] No

Documents

The following documents are attached to the questionnaire:

[] registration documents;

[] director documents;

[] beneficial owner information;

[] business model description;

[] refund rules;

[] terms of use;

[] privacy policy;

[] bank details;

[] other documents.

Confirmation

The Merchant confirms that the information provided is accurate, complete and up to date.

The Merchant confirms that its activity does not belong to the prohibited categories of WHITECAPITAL.

Date:

[__]

Signature:

[__]